

Council Plan 2021/22

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Introduction

This Council Plan sets out our ambitions and what we plan to achieve by 2024 for our four overarching priority outcomes: driving sustainable economic growth; keeping vulnerable people safe; helping people help themselves; and making best use of resources in the short and long term.

The Council provides services used by all residents in East Sussex, including providing care and support to children, families and the elderly; maintaining the roads and providing library services; and working to boost the local economy. We have a long term track record for delivery, producing excellent results for the public.

2020/21 posed a number of unprecedented challenges for the Council, with COVID-19 having a tragic effect on many people in East Sussex, while also seeing a significant increase in the demand for, and cost of, social care and health services. The Council's resources have been reducing in real terms since 2010, and this financial challenge has only been exacerbated by the increased costs associated with responding to the pandemic. The Government has made additional funding available, which has been very welcome, however a long term funding solution has not been agreed presenting an ongoing challenge. As grants from Government have reduced, we have become more dependent on local council tax and business rates; however these bear little relationship to the need for services on the ground, and the level of business rates received may be affected by the economic challenges facing the county as we recover from the pandemic. As our resources do not reflect the demand for services we will continue to adjust our services to match the funds we have. We have been democratic, open and honest in determining the best level and quality of services we can provide, within available resources, and reviewed our Core Offer in 2020/21 to take account of the impact of the pandemic and the new operating context. We consider the Core Offer to be the realistic level of service we must provide, to both fulfil our statutory duties, and meet local need. In doing this we have based our decisions on local evidence of need and what works and makes a difference locally.

We do not work in isolation, so we will work with all our partners to make sure there is a shared view of priorities and that we make the most of opportunities and resources available locally. We lobby hard to protect and promote the interests of East Sussex.

We have set a number of delivery outcomes under each overarching priority outcome. These shape the Council Plan performance measures and targets that are the main tool we use to assess our progress. We also keep track of a wide range of related key data evidencing local need in East Sussex. These help us assess our impact more fully and respond appropriately when we need to do so. We review this data when making our plans and publish them with our State of the County report each year. A selection of this information is provided throughout the plan and listed in more detail at the end.

The Council has played a key role, through Team East Sussex in the publication of the East Sussex Economy Recovery Plan, which sets out six missions through which the economy in the county can go beyond recovery from the COVID-19 pandemic and can grow and thrive while also becoming cleaner and greener. As a member of the Environment Board for East Sussex, the Council also played a key role in the development of the East Sussex Environment Strategy 2020. The Council declared a climate emergency in October 2019, and is now working on plans to move towards carbon neutrality in all its operations as soon as possible, and in any event by 2050.



Keith Glazier
Leader



Becky Shaw
Chief Executive

The Priority Outcomes

The Council has four overarching priority outcomes: driving sustainable economic growth; keeping vulnerable people safe; helping people help themselves; and making best use of resources in the short and long term. Making best use of resources in the short and long term is the gateway priority through which any activity and accompanying resources must pass. For each priority outcome there are specific delivery outcomes. These are referenced to performance measures in this Portfolio Plan.



Making best use of resources in the short and long term - delivery outcomes

- Working as One Council, both through the processes we use and how we work across services
- Delivery through strong and sustained partnership working across the public, voluntary community, and private sectors to ensure that all available resources are used to deliver maximum benefits to local people
- Ensuring we achieve value for money in the services we commission and provide
- Maximising the funding available through bidding for funding and lobbying for the best deal for East Sussex
- To help tackle Climate Change East Sussex County Council activities are carbon neutral as soon as possible and in any event by 2050

Driving sustainable economic growth - delivery outcomes

- East Sussex businesses are supported to recover and grow through the delivery of the Economy Recovery Plan
- The county's employment and productivity rates are maximised
- Individuals, communities and businesses thrive in East Sussex with the environmental and social infrastructure to meet their needs
- The workforce has and maintains the skills needed for good quality employment to meet the needs of the future East Sussex economy
- The value of our role as both a significant employer and a buyer of local goods and services is maximised
- All children progress well from early years to school leaver and into education, training and employment

Keeping vulnerable people safe - delivery outcomes

- All vulnerable people in East Sussex are known to relevant local agencies and services are delivered together to meet their needs
- People feel safe at home
- People feel safe with services
- We work with the wider health and care system to support people affected by Covid-19 to achieve the best health outcomes possible

Helping people help themselves - delivery outcomes

- Commissioners and providers from all sectors put people first when providing services and information to help them meet their needs
- The most vulnerable get the support they need to maintain their independence and this is provided at or as close to home as possible
- Through our work with others, individuals and communities are encouraged to maintain and develop local mutual support systems

Priority overview

A thriving economy in East Sussex is key to the wellbeing of the county. Ensuring that local people have access to relevant training and employment, well designed local infrastructure and services, a positively managed environment and accessible cultural activities, will have a positive impact on their wellbeing, enabling them to live independently of public sector support or benefits. Supporting our economy to recover and grow sustainably will help our communities to be more resilient and our businesses to be more competitive.

East Sussex businesses are supported to recover and grow through the delivery of the Economy Recovery Plan

East Sussex Reset: The Economy Recovery Plan for East Sussex, aims to build sustainable prosperity for our businesses, voluntary, community and social enterprise sectors, and support residents to access new opportunities that drive economic recovery and resilience. Developed by Team East Sussex (TES), the local economic growth board, in direct response to COVID-19, the Recovery Plan focuses on businesses, skills and employment in a post COVID-19 landscape. The plan also supports other activities being progressed at a local level, including climate change and health and wellbeing initiatives. The Plan consists of six missions: Thinking Local, Acting Local; Building Skills, Creating Jobs; Fast Forwarding Business; Better Places, Fuller Lives; Cleaner Energy, Greener Transport; and The Future is Digital. The plan seeks to deliver the change that is required to both respond to the pandemic but also capitalise on the opportunities it presents.

Trading Standards will offer assistance to businesses in East Sussex to ensure they adapt and thrive in the changing regulatory regimes brought about by the UK's departure from the EU in December 2020.

The county's employment and productivity rates are maximised

The county is an economy of small businesses with

Examples of planned work 2021/22

- Alongside partners we will begin to implement the East Sussex Economic Recovery Plan to help businesses and communities recover from the impact of COVID-19 on the economy
- The Business East Sussex (BES) Growth Hub is helping East Sussex businesses with advice following the end of the EU transition period, with Business Navigators on hand to offer the latest information on what businesses need to do
- We will continue to work with partners, including the Sussex Chamber of Commerce, to help businesses adapt to the new arrangements

great potential for growth. We deliver the Business East Sussex Growth Hub and a range of bespoke business support programmes to help businesses thrive and diversify, as well as grants and loans programmes to support sustainable growth. We have increased capacity to support business through the UK's transition from the EU and work closely with our partners to provide specialist advice, particularly in relation to exporting. Our commissioned Inward Investment service, Locate East Sussex, will continue to attract businesses to move into East Sussex, offering increased employment opportunities for the local workforce.

Individuals, communities and businesses thrive in East Sussex with the environmental and social infrastructure to meet their needs

Businesses can only thrive if they have the local infrastructure they need and access to the right skills in the local workforce. Our Highways contract with Costain and Jacobs is helping to maintain and improve our roads, while ensuring value for money for the Council. We also coordinate street works and manage parking controls, to help the local transport infrastructure cope with increasing demand. A number

of infrastructure projects will continue or be delivered in 2021/22, including the Queensway Gateway Road and new improvements to Terminus Road in Eastbourne as well as walking and cycling improvements in Eastbourne, Bexhill and Hastings.

Business in the 21st century also need modern digital infrastructure. Our e-Sussex project to rollout super and ultra-fast broadband across the county has improved access to services, jobs and education, and has played a key role in enabling people to work from home during the pandemic. Over 75,000 premises have been connected to improved broadband speeds during our first and second contracts of work with BT. We will continue to deliver a third phase of works in 2021/22, with the aim of connecting as close to 100% of premises in the county as possible. We will work with Government to support its plans to deliver even better digital and mobile infrastructure.

Together with a number of partner organisations we have established a shadow Sub-National Transport Body (STB) called Transport for the South East (TfSE), and have published a Transport Strategy for the South East, which sets out a plan through which the South East's economy could double over the next 30 years. The Strategy will be enhanced by a number of studies, which will inform a Strategic Investment Plan, which will set out a programme for investment over the next three decades.

We will build on the county's economic strengths and unique characteristics to drive economic growth in sectors with the most potential to grow and provide employment. We will build on the areas where the county performs strongly, such as creative industries and visitor economy, construction, engineering, health and social care, and food and drink production; and look to the future to attract and retain new businesses that will provide the jobs of tomorrow.



Examples of planned work 2021/22

- Construction of the Queensway Gateway Road will be completed
- We will continue our third phase of works with BT to ensure as close to 100% of premises in the county as possible have access to superfast broadband
- We will continue to ensure at least 56% of the Council's procurement spend is with local companies
- Our Social Value Measurement Charter (SVMC) will continue to boost the level of social value secured from Council procured contracts

The workforce has and maintains the skills needed for good quality employment to meet the needs of the future East Sussex economy

We want all local people to have the skills they need to succeed and for businesses to have access to a skilled workforce. Skills East Sussex (SES), the county's employment and skills board will continue to bring education providers together with business, to make sure that local training offers are relevant to the local economy. SES provider-employer partnerships deliver a range of programmes to improve careers advice for young people to: deliver retraining programmes for adults and young people via the Government's Plan for Jobs; promote and deliver work-based training via schemes such as Apprenticeships and T-Levels; and to support those adults and young people who are furthest from the work place through careers, pre-employment and digital inclusion initiatives.

The value of our role as both a significant employer and a buyer of local goods and services is maximised

As a body with significant spending power in the county we constantly review our procurement processes to ensure they are accessible to local suppliers, maximise the use of local providers in the supply chains, and secure added economic, social and environmental benefits. We have also updated our Social Value Measurement Charter to incorporate new measures that directly address the recovery of

the local economy.

The Council has been paying the Apprenticeship Levy of approximately £1m per year since 2017. We have successfully implemented a workforce-based approach and have developed a strategy and action plan to maximise our draw down of the Levy to support employing new apprentices and current staff receiving qualifying apprenticeship training. The Local Government Association (LGA) has recognised the work the Council's Apprenticeship team have done within our maintained schools and have used the Council as a case study to promote good practice for other authorities. Additionally, we are seeking to leverage the new Apprentice Incentive Scheme and Kickstart Programme that has been announced by central government to address sharp rises in unemployment, particularly for those aged 18-24, following the COVID-19 pandemic.

South East Business Boost 2020 is a business support programme, grant funded by the European Regional Development Fund with a combined value of £805,000. Four contracts were awarded in 2020/21 to local suppliers to deliver high quality support and advice (including how to apply for grant funding or further grow their business) to new East Sussex businesses, including those run by women and/or people from Black, Asian and Minority Ethnic (BAME) backgrounds. The procurement team helped to secure Social Value commitments through the contracts totalling £27,440.

State of the County 2019/20

- Working age residents with a level 4 qualification or above (degrees, HNC, HND etc.), 35.6% (England 40.0%) Calendar Year 2019
- Working age residents with no qualifications or qualified only to NVQ1, 19.2% (England 17.6%) Calendar Year 2019
- Annual gross full time earnings, median average (residence based), £30,116 (England £31,766)
- Working age population in employment, 80.1% (England 76.2%)
- Working age residents claiming unemployment related benefits (alternative claimant count), 3.0% (England 3.2%)
- New business registrations per 10,000 people over 16, 55.0 (England 76.9)
- New houses built, 1,852, including 468 affordable houses

Examples of planned work 2021/22

- Three Mental Health Support Teams in East Sussex will go live in 2021, providing a year-round service, with interventions for children in school and also available in the school holidays, delivering low intensity support and developing whole school approaches
- A new East Sussex Teaching Schools Network website will be launched which will enable users to access school to school support, and will provide a directory of courses and training opportunities offered locally and through partners across and beyond East Sussex

All children progress well from early years to school leaver and into education, training and employment

We want local people to have the skills they need to succeed and all children to progress well from early years through school and into education, training and employment. We will work in partnership with schools and settings, within available resources, to meet the needs of all pupils and deliver excellent educational outcomes. We will continue to place a strong focus on our most disadvantaged pupils to ensure that they achieve consistently high outcomes. We will also work closely with every school, setting and college to secure a strong Special Educational Needs and Disability (SEND) offer which makes education accessible to all children in their local community school.

The Hastings Opportunity Area is now in its fourth year and continues to work with local businesses, schools, colleges and nurseries to improve the education, emotional and mental wellbeing and employment prospects of young people in the town. Examples of best practice from this programme have been embedded across all areas of our work.

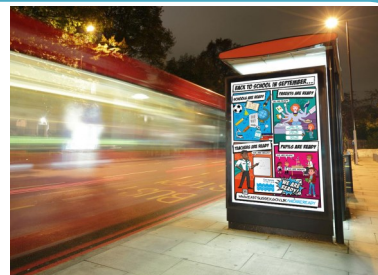
Educational attainment is negatively affected by poor rates of attendance. We will work closely with partners to secure a shared commitment across all providers to address pockets of poor attendance and reduce exclusions for all groups of children and young people. We will also develop and share best practice for encouraging attendance in the post 16 phase.

We will work with our partners, to promote post 16 participation in education and training, including provision and support for vulnerable groups and young people with learning difficulties/disabilities. Together, we will ensure that we prepare young people for work and improve their employability skills, including developing and utilising new online resources and virtual engagement activities and events, in response to restrictions imposed due to the pandemic.

The Excellence for All strategy 2019 - 2021, published in September 2019, outlines the shared vision, values and ambitions the Council and our partners have for creating an excellent education system in East Sussex where no pupil or educational establishment is left behind. Excellence for All will be updated again in 2021. It will address our learning from COVID-19 and the ways in which we can harness the creative solutions we developed to tackle the challenges of lockdown, to long-term, positive effect.

A bus stop advertisement promoting the 'We Are Ready' campaign, which encouraged pupils to return to school in September 2020.

Credit: Tom & Friends www.tomandfriends.co.uk



State of the County 2019/20*

- Children achieving a good level of development in the Early Years Foundation Stage, 76.0% (England 71.8%)
- Percentage of pupils reaching the expected standard at key stage 2 in reading, writing and mathematics 62% (England 65%)
- Average Attainment 8 score per pupil state funded secondary schools 45.3 (England 46.7)
- Average Progress 8 score for state funded secondary schools -0.06 (England -0.03)
- Percentage of pupils who achieved a 9-5 pass in English and maths GCSEs 41.7% (England 43.4%)
- Average Attainment 8 score for Looked After Children, 14.9 (England 19.1)
- Average point score (APS) per entry for level 3 exams including A levels, 30.98 (England 32.23)
- Attainment of A level students average point score (APS) per entry, best 3, 30.00 (England 32.89)
- Attainment of A level students achieving grades AAB or better at A level, of which at least two are in facilitating subjects, 9.6% (England 14.1%)

*This data is for the academic year 2018/19 and has not been updated as exams were suspended in 2020

Take a look at the targets we have set to measure our progress against delivering the aims under this priority on page 16

Priority overview

Ensuring vulnerable children and adults are safe is one of our key priorities and responsibilities to the community.

There will always be children and adults who cannot be looked after at home by their families. Where it is clear this is the case for children, we will intervene early and find permanent or long-term placements for them through fostering or adoption where appropriate. We will be ambitious so that they can achieve their best and we will continue with effective placement planning to ensure that the right child is cared for, in the right place, for the right amount of time and at the most appropriate cost. We will also ensure that vulnerable adults are safeguarded whether they are looked after at home or somewhere else.

The pandemic has resulted in some very specific new tasks and functions for Public Health and the challenges of adapting services and responding to new and emerging needs will continue to shape much of our work; whilst also changing the role of Public Health or the challenges already identified pre COVID-19. As demand for both health and social care services continues to increase and the financial challenges facing the Council remain, we will continue to ensure a focus on prevention and early intervention.

The East Sussex Youth Cabinet launched a 'Stay' campaign during COVID-19 to support young people



All vulnerable people in East Sussex are known to relevant local agencies and services are delivered together to meet their needs

One of our key objectives is that there is an effective multi-agency early help and child protection system, which ensures that children and young people who are, or are likely to be, at risk of harm are identified, supported and protected. This is part of a wider multi-agency safeguarding system, underpinned by strong statutory multi-agency governance and scrutiny by the East Sussex Safeguarding Children Partnership.

Through the partnership network of organisations which constitute the Children and Young People's Trust, we aim to work across health, social care, education, and criminal justice. We will work with partners in the statutory and voluntary sector to progress our priorities.

Ongoing government funding has now been confirmed for the Troubled Families programme in 2021/22. We will use this to support keywork and we will also work with partners to promote a whole system, whole family approach and identify as many external funding streams as possible to sustain family support programmes and youth work.

The East Sussex Safeguarding Adults Board (SAB) oversees the work undertaken towards the prevention of abuse, the SAB's areas of focus include:

- Ensuring the SAB provides strategic leadership to embed the principles of safeguarding across agencies and contributes to the prevention of abuse and neglect.
- Establishing robust feedback mechanisms on safeguarding policies and procedures.
- Making safeguarding personal, making sure adults are involved and consulted in the process of helping them to stay safe and agreeing goals to achieve.
- Ensuring learning from reviews is effectively

embedded into practice to facilitate organisational change across agencies.

- Ensuring the workforce is equipped to support adults appropriately where abuse and neglect are suspected.



The Council's partnership work with the NHS takes place in the wider context of the Sussex Health and Care Partnership (SHCP), which formally became the Sussex Integrated Care System (ICS) in April 2020. East Sussex is one of three place-based partnerships within the Sussex ICS, (alongside Brighton and Hove and West Sussex), with the Council being a lead partner with our local NHS in the East Sussex Integrated Care Partnership. Together we have agreed our East Sussex Health and Social Care Plan which sets out our shared Council priorities and commitments in the NHS Long Term Plan, and our ambitions to deliver greater levels of integrated care, early intervention and prevention to improve health and wellbeing outcomes and reduce health inequalities in our population.

Health and Social Care Connect, the Adult Social Care and Health (ASCH) contact centre, has continued to operate throughout the pandemic and will continue to provide a single point for information, advice and access to community health and social care services seven days a week, from 8am to 8pm, with the addition of the Shielded Line support for periods of national or local lockdowns. The ASCH Programme will develop the systems already in use to enable these to be used as effectively from a home base as from the office, for those staff who are self-isolating or for periods when it is not possible to physically accommodate the full team in the office, to ensure there is no impact on the service provided.



Examples of planned work 2021/22

- We will continue to help victims of mass marketing fraud
- We will support people who have been a victim of sexual violence and domestic abuse through the specialist domestic abuse and sexual violence service

People feel safe at home

We work with partners, including health services, police, ambulance, and fire and rescue services, to ensure people are safeguarded and able to live independently and free from abuse. We will raise awareness of safeguarding issues and enquire into concerns of abuse.

We support the most vulnerable families, helping them to find ways to manage independently and cope with problems so that they can stay together where possible and achieve better outcomes for children and parents.

Early Help services support families to tackle their problems before they become more difficult to reverse. Following a review of services, we have implemented a strategy to support vulnerable families in East Sussex and help manage the demand for statutory social care. The strategy includes keywork with vulnerable families, early years family support services integrated with delivery of the Healthy Child Programme by our health visitors, and evidence-based youth work with vulnerable young people. We also offer universal, open-access and drop-in early help services for children, families and young people where these are fully externally funded. We have a network of 16 children's and youth centres.

We work in partnership to reduce crime, anti-social behaviour and domestic abuse and help victims to stay safe from harm. We work with a number of partners to provide support services and raise awareness of domestic abuse across the county.

Our Trading Standards service helps to protect vulnerable people from exploitation such as rogue traders and cold callers. We also investigate food fraud, illicit tobacco and counterfeit alcohol to protect people from the increased risks associated with these. These services are provided in partnership with the police to ensure an effective level of prevention and support work is offered to the residents and businesses of East Sussex.



The Community Hub distributed thousands of items of PPE to help keep people safe during lockdown

People feel safe with support services

While we aim to help people stay safe and independent, this is not always possible. There will always be children and young people who cannot be cared for at home and with their families. Where it is clear this is the case for children, we will intervene early and find permanent or long-term, cost effective, placements for them through fostering or adoption where appropriate. Vulnerable adults that cannot cope by themselves need to have support services that are safe and of good quality; we will continue to monitor satisfaction with our commissioned services including through service user evaluations.

We work with the wider health and care system to support people affected by Covid-19 to achieve the best health outcomes possible

ASCH have responded to the pandemic by adapting the way we provide support to vulnerable adults. It

has been recognised that a longer term review of the ASCH model is needed to ensure that support continues to be provided while the pandemic is ongoing. The ASCH Programme has therefore been initiated to recommend new ways of working that ensure we continue to meet our statutory responsibilities under the Care Act and any new responsibilities specific to the pandemic. The Programme has a number of workstreams which cover the contact and assessment pathway and associated support functions. The Programme will need to take into account the potential long term impacts of COVID-19 on our population as we are already seeing people with an increasing level of need due to interruptions in their care and support. There are also the impacts of "long Covid" to consider, which seems to be affecting a proportion of those who have suffered with the virus for a number of months afterwards.

State of the County 2019/20

- Looked after children per 10,000 0-17 population, 56 (England 67)
- Children with a Child Protection Plan per 10,000 0-17 population, 50.4 (England 42.8)
- Percentage of children who ceased to be looked after adopted during the year ending 31 March, 16% (England 12%)
- Adult Social Care service users who feel safe, 70.9% (England 70.2%)
- People aged 65+ still at home 91 days after discharge from hospital, 92.8% (England 82.4%)
- Suicide rate per 100,000 2017 - 2019, 13.5 (England 10.1%)

Take a look at the targets we have set to measure our progress against delivering the aims under this priority on page 21

Priority overview

Whilst we must keep vulnerable people safe, people prefer and need to be independent. If we can encourage families and communities to work together to build better local communities, meet local need, and support individuals to stay independent, we can meet our objectives of breaking dependency, while reducing demand for services and therefore costs. Helping people to be self-supporting will become increasingly important as the resources available to public services decline.

Commissioners and providers from all sectors put people first when providing services and information to help them meet their needs

One of the best things we can do to support people is to focus very clearly on their needs when designing and providing services and when we make information available so people can help themselves.

Our focus is to provide people with the support they need as early as possible to help them remain healthy and independent. When they need them, our services will be provided by integrated health and care teams, meaning their care will be more efficient and personal, delivered by one system.

Our focus on providing support as early as possible should mean that people don't need health and care services as much. But when they do, we will make sure they can get services quickly, easily and, before they reach crisis point.

We want to ensure that local people receive the right services, in the right place, at the right time. This may mean they access and use services differently. We aim to empower them with the knowledge of how to best use available health and social care services, and how to best get the support they need.

The integrated community health and social care services have implemented Discharge To Assess (D2A)/Home First pathways. The pathways are designed to avoid prolonged stays in hospital for people awaiting assessment or commissioned

services to enable their discharge. Where possible D2A will aim to avoid unnecessary admissions to hospital, and where an admission is necessary, it will ensure that people are discharged as soon as is safe and practical, back to their own homes or to a D2A bed to have their assessments and services arranged outside of an acute hospital.

As part of the Core Offer for Adult Social Care we will provide information and advice for all those seeking care and support; and provide support that reduces the need for social care in the longer term and/or prevents the need for a more expensive service.

Public Health will continue to promote, protect and improve health and wellbeing, and reduce health inequalities. The needs and demands identified before COVID-19 will be married up with the needs and demands brought about by COVID-19 to ensure a coherent and effective future work plan.

We provide online access to information, for children and young people with Special Educational Needs and Disabilities (SEND) and their families, about services and expertise available in the area from a range of local organisations, including providers of education, health and social care. It also gives families the opportunity to feed back about services that are available.

We will continue to promote these schemes to ensure that people are able to quickly find information about a range of support options available in their local area.

People generally prefer to have as much control and choice as possible over the services they receive. Self-directed support offers control to clients and carers over how their care and support is provided. Inclusion, Special Educational Needs and Disability

(ISEND) has an important role to play in supporting pupils who are vulnerable to underachievement to do their very best. The service helps improve the lives and outcomes of pupils with SEND, helping them to achieve their ambitions and become successful adults. We will carry out statutory assessments of children with SEN where there are significant barriers to learning and we will aim to secure the right education provision for those with the greatest need.



Joint Community Rehabilitation staff ensure they wear masks and PPE where necessary to protect themselves and their clients

State of the County 2019/20

- 4-5 year olds with excess weight, 23.0% (England 23.0%)
- 10-11 year olds with excess weight, 32.0% (England 35.2%)
- Younger adults admitted to residential and nursing care homes per 100,000, 12.4 (England 14.6)
- Older people (65+) admitted to residential and nursing care homes per 100,000, 485.5 (England 584.0)
- Older people (65+) offered reablement services following discharge from hospital, 2.9% (England 2.8%)
- People who received short term services where no further request was made for ongoing support, 93.3% (England 79.5%)



The Youth Cabinet supported the clap for carers campaign

The most vulnerable get the support they need to maintain their independence and this is provided at or as close to home as possible

It is often best if people in need of care and support receive this at home, if possible, with the help of friends and family. We work to ensure that people's homes are safe, providing access to care services, and personal budgets so that people can choose the care and support they need.

Frail adults across East Sussex can receive Technology Enabled Care Services (TECS), to help manage risks and maintain independence at home. TECS includes Telecare, which offers a range of sensors and detectors to meet different needs, such as wearable alert buttons, fall detectors and medication dispensers. The sensors can be monitored 24/7 by a local contact centre.

Environmental sensors, such as smoke alarms or flood detectors are also linked to the centre for automatic alerts. Individuals can also benefit from scheduled live or recorded telephone calls to provide welfare checks or reminders during periods of reablement.

The Joint Targeted Area Inspection in February 2020 had a focus on the emotional wellbeing/mental health of children and young people and the inspection team commended many of the initiatives and services that are in place in the county. A multi-agency action plan has been developed to further improve services and that planning will also be linked to the findings of a Sussex wide review of Children & Young Person's Emotional Health and Wellbeing Service Review which was published May 2020.

We are developing a coordinated strategy of support for schools and colleges to meet the mental health and emotional well-being needs of pupils, ensuring that advice is consistent and evidence-based. During the pandemic, we developed new offers to children, families and schools to support emotional wellbeing and we will use the understanding from these to inform future developments. The county was also successful in its bid for three Mental Health Support Teams (MHSTs) as part of the Government's trailblazer scheme, which will become fully operational in spring 2021 working across 60 schools and providing mental health support for 24,000 pupils.

Through our work with others, individuals and communities are encouraged to maintain and develop local mutual support systems

People, families and communities across East Sussex have huge potential to thrive and to support each other. There is a substantial infrastructure of public, voluntary and community sector work across the county that can seek to help local people achieve their ambitions. We work with partners and communities across the county to help local communities thrive and tackle some of the most difficult issues that impact on people's happiness and wellbeing, such as loneliness.

We are working with partners across health, social care, the voluntary and community sector, and others to increase community and personal resilience in East Sussex. We aim to increase volunteering; improve and coordinate support to strengthen communities; and help individuals to improve their own health and well-being and take action to prevent disease and ill health.

As driver error contributes to over 90% of road collisions where people are killed or seriously injured (KSI), we continue to implement our £1m project to deliver behaviour change initiatives, alongside our ongoing programme of work to improve the road infrastructure. The programme has identified a number of target groups who are at the greatest risk of having a road traffic collision resulting in a KSI casualty and trials of behaviour change initiatives focusing on these groups are underway.

Examples of planned work 2021/22

- We will increase the number of members of the Support with Confidence scheme, which provides a register of people and organisations that have been vetted and approved by us, so users can be confident in their safety, training and quality
- We will support households as part of the government's Troubled Families programme



- The Flagship School, a special school for children with for children with autism and social, emotional and mental health difficulties is due to open in September 2021
- We will Continue to develop the specialist facilities programme to offer additional provision for pupils with autism and bring more capacity to local schools

State of the County 2019/20

- Adult Social Care service users who find it easy to find information about services, 75.7% (England 68.4%)
- Adult Social Care service users who have as much social contact as they would like, 52.4% (England 45.9%)
- Number of people killed or seriously injured on the roads, 410 (Calendar Year 2020)

Take a look at the targets we have set to measure our progress against delivering the aims under this priority on page 23

Priority overview

This priority underpins all our activities and is a key measure of success for all our priority outcomes. It applies to all the resources available for East Sussex, not only within the Council, but across the public sector, voluntary and community sector and private partners, and within local communities. We will work as a single unified organisation to deliver our priorities; ensuring high quality, streamlined services are commissioned and developed in partnership; working to reduce demand for services and focusing on our residents and communities.

Working as One Council, both through the processes we use and how we work across services

We will ensure that we work in a unified way so that resources are focused on delivering our priority outcomes. This means minimising the cost of back office services and directing resources to frontline services. We will focus on delivering services close to local people in the most cost effective way possible.

Our People Strategy recognises that the Council workforce is the key to our success. The strategy is based on the four themes of Leadership and Management; Performance Development and Reward; Employee Engagement and Inclusion; and Employee Health and Wellbeing. In conjunction with this, a 'Leadership and Management Capability Framework' has been developed which sets out the management and leadership expectations in support of the Council's priority outcomes and operating principles. We are committed to the development of our workforce and embedding our People Strategy into our culture.

Delivery through strong and sustained partnership working across the public, voluntary community, and private sectors to ensure that all available resources are used to deliver maximum benefits to local people

We will work in partnership across the public, voluntary and community, and private sectors to ensure that all appropriate available resources are used to deliver maximum benefits to local people. We will be proactive in making the best use of our assets, sharing property, ICT and staff with partners so we work as efficiently as possible, removing duplication and increasing flexibility. We will join with partners to seek opportunities to achieve better value through our procurement.

Orbis, our partnership with Surrey County Council (SCC) and Brighton & Hove City Council (BHCC) for some of our back office services, has allowed us to provide resilient services while achieving savings which are being used to sustain services for residents of all the counties.



The Strategic Property Asset Collaboration in East Sussex (SPACES) was formed by a number of public and third sector organisations coming together in partnership, to look for opportunities to co-locate and collaborate around property, to ensure cost effectiveness and to improve the customer journey by creating more effective environments to deliver services from.

The Council has agreed to enter into an improvement partnership with West Sussex County Council (WSCC), to address the significant challenges that WSCC are facing but also offer opportunities for both authorities to work together on shared priorities, such

as infrastructure, social care and climate change. A detailed action plan will be produced in 2020, setting out the challenges and actions that will be taken as part of the improvement partnership.

Examples of planned work 2021/22

- We will continue to embed the Orbis partnership; making cost savings while providing more effective and efficient services
- We will reduce the cost of the buildings we occupy and the amount of CO2 produced from Council operations
- We will maintain or reduce the number of working days lost to sickness absence

Ensuring we achieve value for money in the services we commission and provide

Across all our resources, services and partnerships we will seek to achieve the maximum positive impact to deliver our priority outcomes for people in East Sussex.

We may need to consider further changes to our Waste and Library services to ensure we are providing the best service possible within the resources available.

We have been working to reduce the cost of occupancy of corporate buildings, by consolidating our buildings and reducing our spend on energy, by 2% each year since 2016/17. We are aiming to continue to deliver savings by utilising our space in a more efficient manner and driving income from surplus spaces with a reduction in costs of 2% into 2021/22. This is dependent on the course of the pandemic and future ways of working.

Maximising the funding available through bidding for funding and lobbying for the best deal for East Sussex

We will continue to take all available opportunities to raise the distinct funding needs of the Council with Government until we have commitment of funding to cover all of the additional costs of COVID-19, as well as long term fair funding for our services; and we will work with partners to press for the best outcomes for the county. In view of the ongoing financial challenge we face, the Council has reviewed its Core Offer in 2020/21, to ensure it continues to set out the ambitious but realistic level of service we think we must provide to both fulfil our statutory duties and meet local need in the current financial climate. Feedback from our residents, partners and businesses helped develop the Core Offer and we are working with communities to build resilience where the Council can no longer provide services. Due to our funding position, even this Core Offer is unaffordable in the near future so we will use this model to work

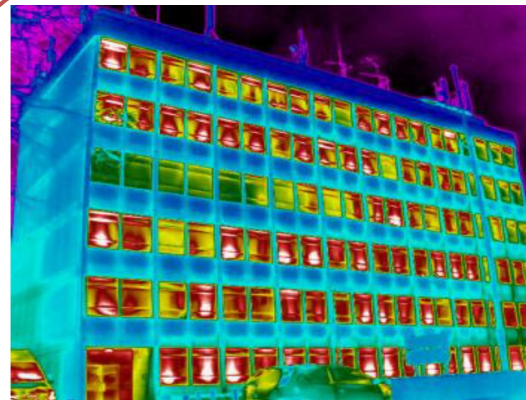
with our local MPs to press for the Government funding we need to provide the decent services we know are needed by this county.

To help tackle Climate Change East Sussex County Council activities are carbon neutral as soon as possible and in any event by 2050

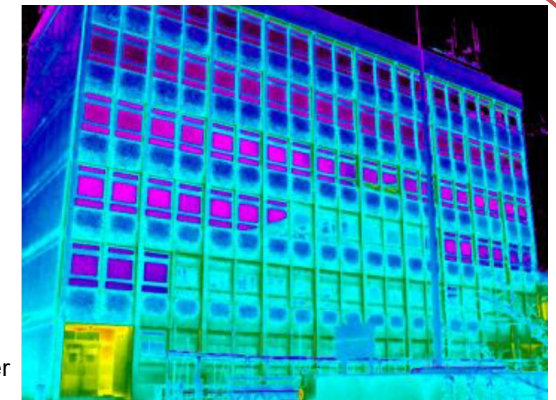
We will build on our earlier work to ensure all Council activities are carbon neutral as soon as possible and in any event by 2050. A Climate Emergency Plan has been developed and we will be working within the plan to focus on reducing the carbon footprint of the Council's operations. The target for 2021/22 is to have a further reduction of carbon emissions by 13% against the previous year.

Examples of planned work 2021/22

- We will begin to deliver, alongside partners, the Climate Action Change Plan that will help facilitate the take-up of electric vehicles; improve the energy efficiency of street lighting; and implement further energy efficiency measures for the Council's buildings
- We will refresh the Staff Travel Plan, particularly in light of COVID-19, to incorporate the commitments to the Climate Action Plan and reflect the evolving ways of working



Before



After

Energy efficiency measures at County Hall included replacing the old windows draughty windows which let a large amount of heat escape, in the right hand image, with newer more efficient versions which help to reduce heating costs and energy use, in the left hand image.

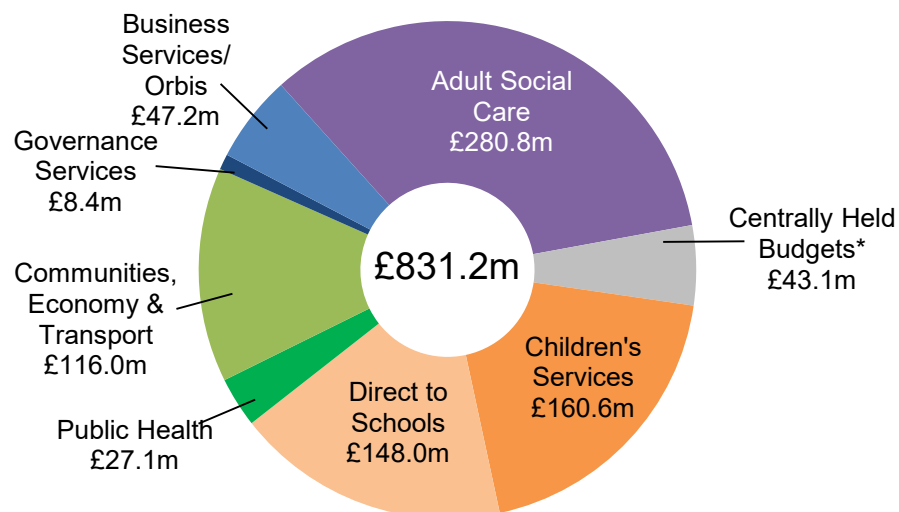
Take a look at the targets we have set to measure our progress against delivering the aims under this priority on page 26

Revenue budget: gross and net

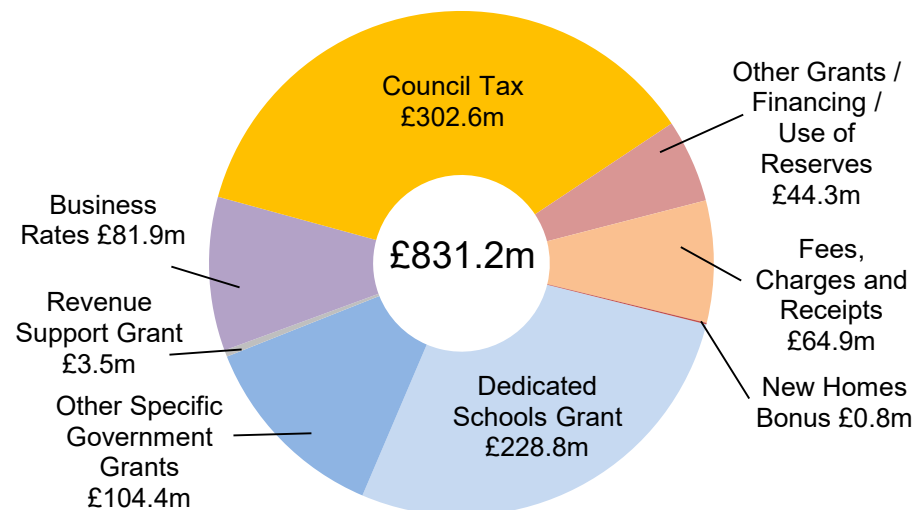
12

The charts below show how we will spend your revenue budget money in 2021/22, and where the money will come from (gross and net). More information on our revenue budget can be found in our [financial budget summary](#) which explains the difference between the gross and net budgets.

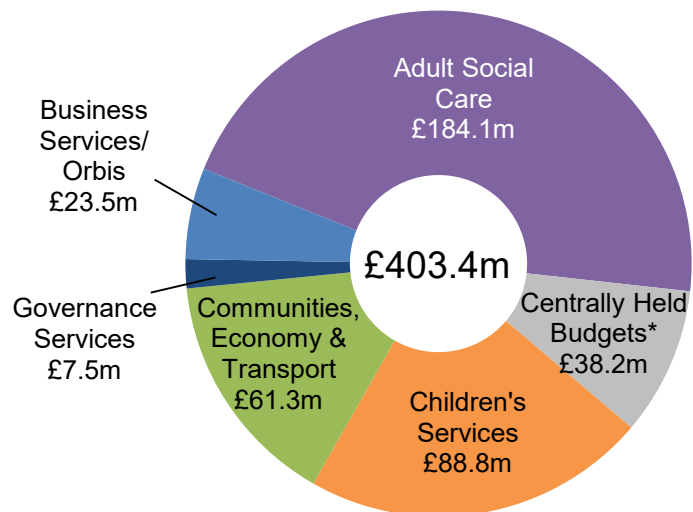
How we will spend your money (gross)



Where the money comes from (gross)



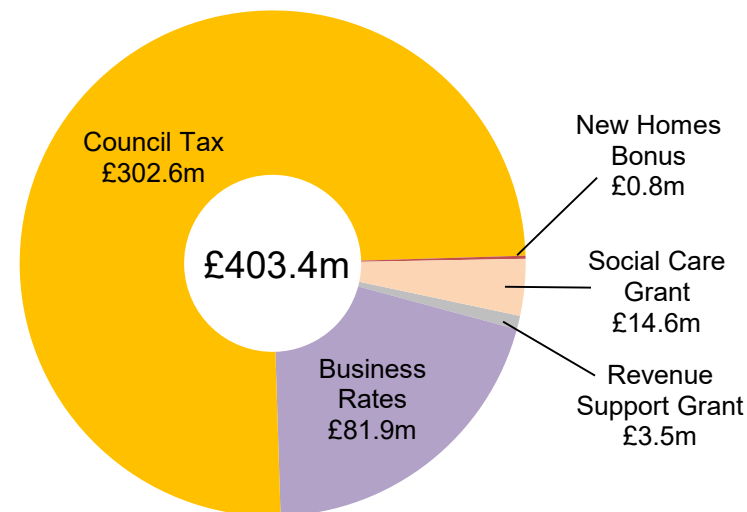
How we will spend your money (net)



*Centrally Held Budgets include Treasury Management and contributions to the Capital Programme

Pending new charts 2021/22

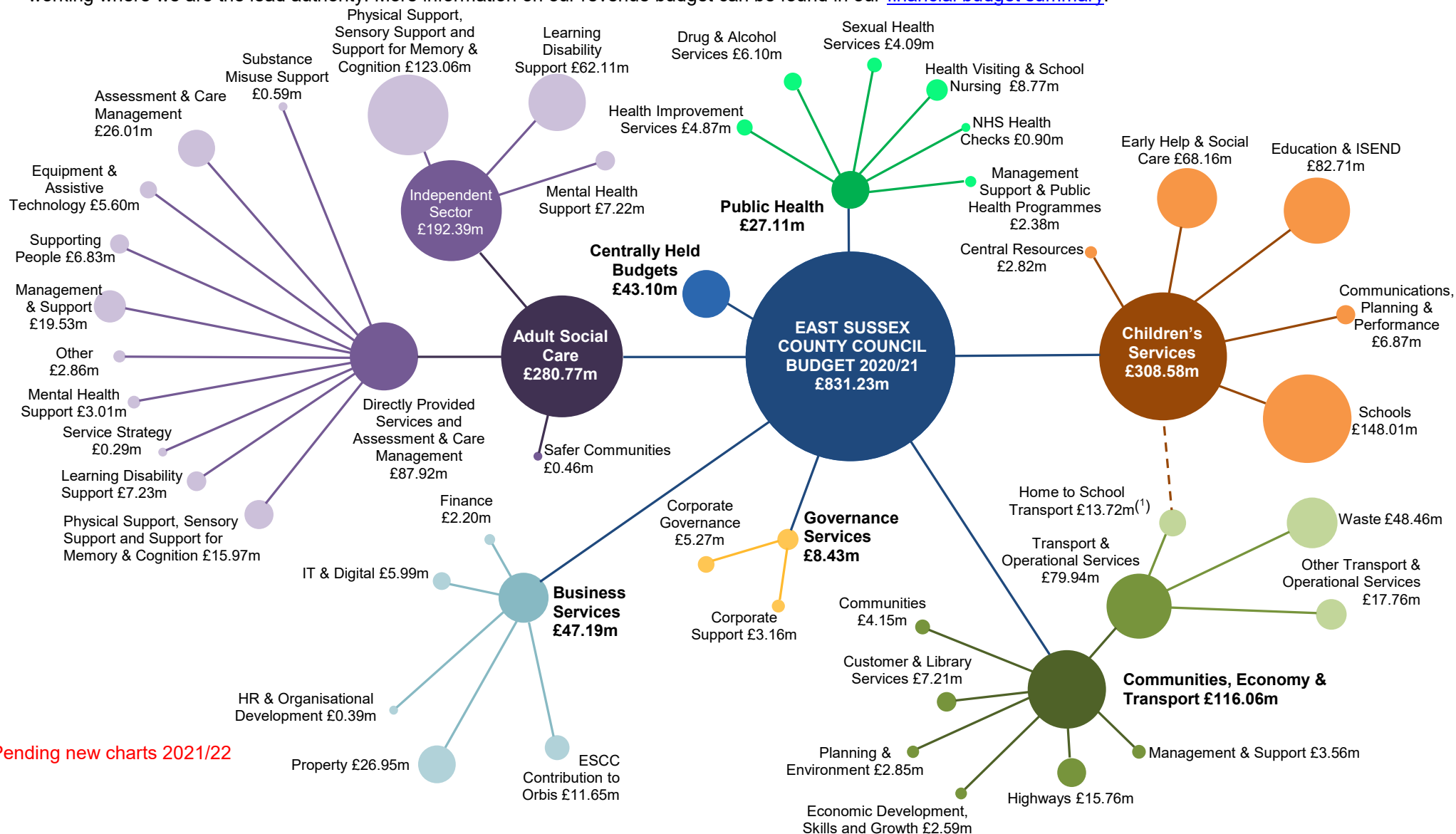
Where the money comes from (net)



Revenue budget

13

The diagram below is a visual representation of our gross revenue budget for 2021/22. It also shows East Sussex County Council spend inclusive of partnership working where we are the lead authority. More information on our revenue budget can be found in our [financial budget summary](#).



Pending new charts 2021/22

(1) Home to School Transport is administered by Communities, Economy and Transport on behalf of Children's Services.

Totals may differ from sum of components due to rounding

Capital Programme: projects in the year ahead 2021/22

As well as providing services, the Council invests in, and maintains, assets such as roads and buildings. The capital programme supports delivery of the Council's priority outcomes, particularly driving sustainable economic growth and keeping vulnerable people safe. Details of the full current capital programme to 2023/24 are in our [financial budget summary](#). Below are examples of key projects that will be underway in 2021/22 at a cost of £92.1m.

Economic Growth & Strategic Infrastructure £15.8m

- £5.1m to drive economic growth and create new jobs as part of the SELEP's Getting Building Fund
- £3.3m to increase the number of premises in the county that can access superfast broadband
- £0.7m to build the Newhaven Port Access Road

Community & Social Care Facilities £2.0m

- £0.9m for the development of Westfield Lane to provide additional accommodation for children within the county

Highways & Structural Maintenance £23.2m

- Structural maintenance of highways to maintain and improve the road surface

Integrated Transport Services £11.9m

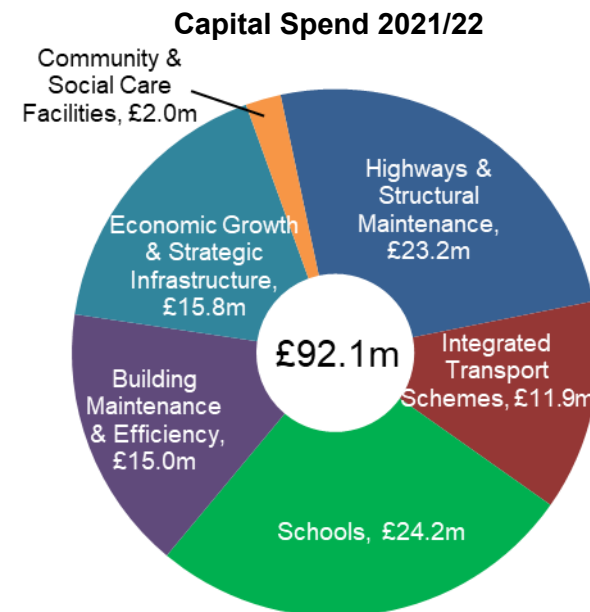
- £2.7m of junction improvements in Hastings, Bexhill, Eastbourne, Hailsham and Polegate
- £1.0m of walking and cycling movements in Eastbourne and South Wealden
- £2.6m for the next phase of the Eastbourne Town Centre Improvements

Schools £24.2m

- Primary school numbers in East Sussex peaked in 2018/19 and are starting to decline
- The previous high numbers in primary schools are now being reflected in rising Year 7 secondary school intakes. Secondary school numbers are likely to peak around 2024/25 or 2025/26
- We are planning, or in the process of creating, new school places in Eastbourne, Hailsham, Polegate, Robertsbridge and Newhaven/Peacehaven

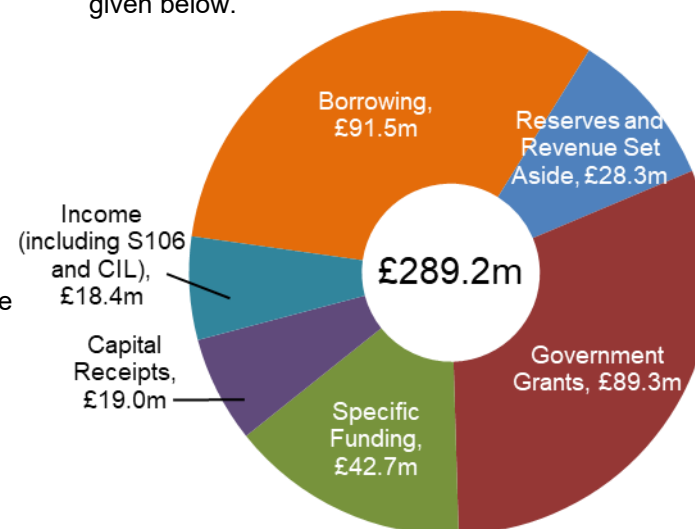
Building Maintenance & Efficiency £15.0m

- The Council will invest in improvements to buildings and technology to improve efficiency and reduce CO2 emissions



Capital Resourcing 2020/21 to 2023/24

Because capital projects may take several years to deliver we need to know how we will fund the full £289.2 million programme. Details of where this money will come from are given below.



All Council Plan targets aim to deliver positive outcomes for the people of East Sussex. We challenge discrimination and encourage respect, understanding and dignity for everyone living, working in or visiting East Sussex. We do this through our influence in the community, strategic planning, employment policies, and service delivery.

Equality impact assessment summary report for Council Plan 2021/22

Date of assessment: xx/03/2021

Summary of findings: All Council Plan targets aim to deliver positive outcomes for the people of East Sussex. This equality impact assessment has found that a number of the measures in the Council Plan will have a positive impact upon the lives of groups of people with protected characteristics. There should not be any negative impacts on any equality target groups.

Summary of recommendations and key points of action plan: None.

Groups that this project or service will impact upon:

	Positive	Negative	Neutral
Age	x	-	-
Disability	x	-	-
Ethnicity	x	-	-
Gender/Transgender	x	-	-
Marital Status/Civil Partnership	-	-	x
Pregnancy and Maternity	x	-	-
Religion/Belief	-	-	x
Sexual Orientation	-	-	x
Other (carers, literacy, health, rurality, poverty)	x	-	-

In line with the Equality Act 2010 we no longer publish equality objectives in a separate equality scheme. Instead, equalities data has been taken into consideration when developing performance targets for our Portfolio Plans and this Council Plan.

We will continue to report on our progress in ensuring equality is embedded throughout our work while delivering our priorities. This will form part of our annual report, which will be published in Autumn 2021.

New EqIA to be drafted in February 2021 once performance measures are finalised



More information on equality and diversity can be found on our [equality and diversity web page](#).

Driving sustainable economic growth – performance measures and targets

16

Performance measure	2020/21 Outturn (Target)	2021/22 Target	2022/23 Target	2023/24 Target	2020 - 2024 Outcome Summary
Work with Seachange Sussex to deliver major transport infrastructure – Queensway Gateway Road	(Commence construction of the final phase of the road)	Complete final phase of the road, road fully open to traffic and monitor impact	Monitor impact	No target set project completed	Improved connectivity between Queensway and the A21, improving journey times and reducing congestion on the local network. Enable the development of land for commercial and residential use in North Hastings, supporting economic growth, job creation and the delivery of new homes in the area
Deliver major transport infrastructure – Newhaven Port Access Road	(Complete construction and monitor impact)	Monitor impact	Monitor impact	Monitor impact	Improved connectivity into Newhaven Port from the strategic road network, supporting the delivery of the Enterprise Zone and unlocking employment land within the Port
Implement the East Sussex Economic Recovery Plan	New measure 2021/22	Report on the progress and delivery of the East Sussex Economic Recovery Plan	Report on the progress and delivery of the East Sussex Economic Recovery Plan	No target set as completed	Level of investment, projects delivered, and key outcomes stated across the six missions of the East Sussex reset plan
Number of additional premises with improved broadband speeds	(2,980 premises)	1,334 premises	No target set project completed	No target set project completed	As close to 100% of premises as possible have access to high speed broadband. Supporting employment, productivity, individuals and communities

Driving sustainable economic growth – performance measures and targets

17

Performance measure	2020/21 Outturn (Target)	2021/22 Target	2022/23 Target	2023/24 Target	2020 - 2024 Outcome Summary
Deliver the new Employability and Skills Strategy: East Sussex business sector skills evidence base developed	(Seven sector task groups maintained, with each working to establish a new annual action plan and reporting to Skills East Sussex on actions and achievements. Establish Careers East Sussex task group and develop All Age Careers Campaign to promote key careers in Priority sectors)	Establish a new 'carbon zero' task group to explore current and future employment opportunities and skills needs, to report to SES on actions and achievements alongside the existing seven task groups. In partnership with the Careers East Sussex task group, develop the Careers East Sussex website with resources to support adults looking for new careers	To be set 2021/22	To be set 2022/23	Training providers are developing a curriculum which is informed by sector skills evidence and our local businesses are actively engaged in supporting training provision in the county, supporting sustainable economic development
Deliver the new Employability and Skills Strategy: East Sussex Careers Hub	(East Sussex Careers Hub to support schools to achieve an average of 4 national benchmarks Develop a package of online resources to support youth employability on the Careers East Sussex portal)	To be set 2020/21 (subject to funding)	To be set 2021/22 (subject to funding)	To be set 2022/23 (subject to funding)	Helping our young people and adults become aware of careers opportunities available to them, supporting sustainable economic development
Create a pan-Sussex visitor economy group to re-start the leisure, hospitality, culture, retail and tourism economy and enhance existing marketing vehicles	New measure 2021/22	To be set 2020/21 based on the outcomes of a data and evidence gathering exercise and the consequent recommendations	To be set 2021/22	To be set 2022/23	Grow the visitor economy by raising the visibility of East Sussex, enhancing perceptions, increasing the number of visitors to the coast, increasing length of stay and spend

Driving sustainable economic growth – performance measures and targets

18

Performance measure	2020/21 Outturn (Target)	2021/22 Target	2022/23 Target	2023/24 Target	2020 - 2024 Outcome Summary
Create a cultural investment framework for mid to long term recovery planning	New measure 2021/22	Support at least three projects to repurpose redundant shops, offices and industrial units to shared creative workspaces	To be set 2021/22	To be set 2022/23	Create the conditions to ensure that East Sussex benefits from one of the fastest growing sectors of the economy, growing the creative economy by fostering creative start ups, upscaling creative businesses and attracting businesses into East Sussex
Job creation from East Sussex Programmes	135 jobs safeguarded or created)	140 jobs created or safeguarded	To be set 2021/22	To be set 2022/23	Grow the East Sussex economy and create more jobs by supporting the growth of businesses through capital investment
Percentage of Principal roads requiring maintenance	(8%)	8%	8%	8%	Achieve and maintain a good standard of road condition across all road types
Percentage of Non Principal roads requiring maintenance	(9%)	9%	9%	9%	
Percentage of Unclassified roads requiring maintenance	(15%)	15%	15%	15%	
Deliver a range of Family Learning programmes across East Sussex to provide high quality learning opportunities for parents/carers and their children to develop English, maths and language skills and to support a culture of learning in the family (subject to external funding)	(300 enrolments across Family English, maths and Language (FEML) and Wider Family Learning (WFL) programmes)	To be set March 2020/21 following review of COVID-19 measures	To be set 2021/22	To be set 2022/23	Families, from all backgrounds, have intergenerational learning opportunities and develop positive attitudes to learning. Learners develop skills which support them in taking steps back into education and employment
In partnership with funding organisations provide online learning (including skills for life and ICT courses) in libraries (subject to contract)	(50 courses)	To be set March 2020/21 following review of funding	To be set 2021/22	To be set 2022/23	People have access to free qualifications that support them into, or back into, work and education
The number of businesses and professionals receiving advice and support through training workshops and bespoke advice provided by Trading Standards	(200)	300	To be set 2021/22	To be set 2022/23	Businesses in East Sussex are equipped to thrive, comply with the law, and are supported to “get it right first time”

Driving sustainable economic growth – performance measures and targets

19

Performance measure	2020/21 Outturn (Target)	2021/22 Target	2022/23 Target	2023/24 Target	2020 - 2024 Outcome Summary
The Council's Apprenticeship Levy strategy supports the Council's workforce development and training plans	(Where appropriate Standards exist, ensure apprenticeship training is available and taken up (subject to the needs of the business), which addressing skills shortages in the Council)	Where appropriate Standards exist, to ensure apprenticeship training is available and taken up (subject to the needs of the business), which addresses skills shortages in the Council	Where appropriate Standards exist, to ensure apprenticeship training is available and taken up (subject to the needs of the business), which addresses skills shortages in the Council	Where appropriate Standards exist, to ensure apprenticeship training is available and taken up (subject to the needs of the business), which addresses skills shortages in the Council	Apprenticeships in the Council provide a positive opportunity for staff to develop and grow, enhancing the Council's workforce and career opportunities
The percentage of Council procurement spend with local suppliers	(54%)	56%	57%	57%	Support local businesses and help drive economic growth and employment in the county through our purchasing power
Economic, social and environmental value committed through contracts, as a percentage of our spend with suppliers	(>10.0%)	>10.0%	To be set 2021/22	To be set 2022/23	The Social Value Measurement Charter is used to provide robust measures in eligible contracts that commit suppliers to deliver the Council's social value objectives
The percentage of eligible 2 year olds who take up a place with an eligible early years provider	(Equal to or above the national average)	Equal to or above the national average	Equal to or above the national average	Equal to or above the national average	All children engage, attain and progress well from early years into education, training and employment
The percentage of pupils achieving a "good level of development" at the Early Years Foundation Stage	(Ac Year 2019/20 Measure not being monitored as assessments cancelled due to Covid-19)	Ac year 20/21 Measure will not be monitored as assessment results will not be published	Ac Year 2021/22 To be set	Ac Year 2022/23 To be set	
Average Progress 8 score for state funded schools	(Ac year 2019/20 Measure not being monitored as exams cancelled due to Covid-19)	Ac year 20/21 Measure will not be monitored as exam results will not be published	Ac year 2021/22 To be set	Ac year 2022/23 To be set	

Driving sustainable economic growth – performance measures and targets

20

Performance measure	2020/21 Outturn (Target)	2021/22 Target	2022/23 Target	2023/24 Target	2020 - 2024 Outcome Summary
The percentage of disadvantaged pupils achieving at least the expected standard in each of reading, writing and maths at Key Stage 2	(Ac year 2019/20 Measure not being monitored as exams cancelled due to Covid-19)	Ac year 20/21 Measure will not be monitored as exam results will not be published	Ac year 2021/22 To be set	Ac year 2022/23 To be set	The gap for disadvantaged pupils at all Key Stages is kept as small as possible so that all children attain and progress well from early years into education, training and employment
The average Attainment 8 score for disadvantaged pupils	(Ac year 2019/20 Measure not being monitored as exams cancelled due to Covid-19)	Ac year 20/21 Measure will not be monitored as exam results will not be published	Ac year 2021/22 To be set	Ac year 2022/23 To be set	
The percentage of young people meeting the duty of RPA (Raising the Participation Age) by either participating in education, training or employment with training or undertaking re-engagement provision at academic age 16 (Year 12)	(Monitoring will continue, but no target set due to COVID-19)	To be set June 2021 once an assessment of the impact of COVID-19 on opportunities is completed	To be set 2021/22	To be set 2022/23	Young people participate in education, training or employment with training until they are at least 18 improving their long term employment and health prospects
The percentage of young people meeting the duty of RPA by either participating in education, training or employment with training or undertaking re-engagement provision at academic age 17 (Year 13)	(Monitoring will continue, but no target set due to COVID-19)	To be set June 2021 once an assessment of the impact of COVID-19 on opportunities is completed	To be set 2021/22	To be set 2022/23	
Average Progress 8 score for Looked After Children (LAC)	(Ac Year 2019/20 Measure not being monitored as exams cancelled due to COVID-19)	Ac year 20/21 Measure will not be monitored as exam results will not be published	Ac Year 2021/22 To be set	Ac year 2022/23 To be set	All children progress well from early years, through compulsory education, into education, training and employment
The percentage of LAC participating in education, training or employment with training at academic age 16 (Year 12)	(Monitoring will continue, but no target set due to COVID-19)	To be set June 2021 once an assessment of the impact of COVID-19 on opportunities is completed	To be set 2021/22	To be set 2022/23	Looked after Children participate in education, training and employment with training until they are at least 18 improving their long term employment and health prospects
The percentage of LAC participating in education, training or employment with training at academic age 17 (Year 13)	(Monitoring will continue, but no target set due to COVID-19)	To be set June 2021 once an assessment of the impact of COVID-19 on opportunities is completed	To be set 2021/22	To be set 2022/23	

Keeping vulnerable people safe – performance measures and targets

Performance measure	2020/21 Outturn (Target)	2021/22 Target	2022/23 Target	2023/24 Target	2020 - 2024 Outcome Summary
National outcome measure: The proportion of people who use services who say that those services have made them feel safe and secure	(≥83.8%)	≥83.8%	≥83.8%	≥83.8%	Services received by adults with long term support also have a positive impact on their safety
Health and Social Care Connect – percentage of referrals triaged and progressed to required services within required timescales	(90%)	90%	90%	90%	Services are provided in a timely manner
Health and Social Care Connect – % of contacts that are appropriate and effective (i.e. lead to the provision of necessary additional services)	(95%)	95%	95%	95%	Monitor the number of contacts from health professionals that aren't taken any further
The % of people affected by domestic violence and abuse who have improved safety/support measures in place upon leaving the service	New measure 2021/22	88%	88%	88%	To enable vulnerable people who have been affected by domestic violence to feel more in control of their life, and better able to make decisions to increase their safety
When they leave the service the % of those affected by rape, sexual violence and abuse who have improved coping strategies	(88%)	88%	88%	88%	Protect vulnerable people who have been affected by rape, sexual violence and abuse, and provide them with skills which enable them to be more in control of their lives and more optimistic about the future

Keeping vulnerable people safe – performance measures and targets

22

Performance measure	2020/21 Outturn (Target)	2021/22 Target	2022/23 Target	2023/24 Target	2020 - 2024 Outcome Summary
Rate of children with a Child Protection Plan (per 10,000 children)	(To be reviewed at Q2 2020/21 due to impact of Covid-19)	To be set April 2021	To be set April 2021	To be set April 2021	Children at risk from significant harm are kept safe
Rate (of 0-17 population) of referrals to children's social care services (per 10,000 children)	(535)	535	535	535	
Rate (of 0-17 population) of assessments completed by children's social care services (per 10,000 children)	(526)	526	526	526	
Rate of Looked After Children (per 10,000 children)	(Maintain 2019/20 outturn of 56.5 601 children)	To be set April 2021	To be set April 2021	To be set April 2021	
Average time between a child entering care and moving in with its adoptive family, for children who have been adopted (days) (Adoption Scorecard)	(Less than or equal to national average)	Less than or equal to national average	Less than or equal to national average	Less than or equal to national average	Children are placed for adoption as quickly as possible in order to achieve permanency
The number of positive interventions for vulnerable people who have been the target of rogue trading or financial abuse	(300)	200	To be set 2021/22	To be set 2022/23	Residents of East Sussex are safe in their own home and protected from criminals. Residents are empowered to feel safe and supported to say "no" to criminals and deter and disrupt criminal activity

Helping people help themselves – performance measures and targets

23

Performance measure	2020/21 Outturn (Target)	2021/22 Target	2022/23 Target	2023/24 Target	2020 - 2024 Outcome Summary
Road Safety: Implement behaviour change project	New measure 2021/22	To be set 2020/21 when funding confirmed	To be set 2021/22	To be set 2022/23	Reduce the number of KSI on East Sussex roads using behavioural change methods and the implementation of infrastructure schemes to improve outcomes for residents, businesses and visitors to East Sussex
Road Safety: Deliver targeted cycle training activities to vulnerable road users	New measure 2021/22	To be set 2020/21 when funding confirmed	To be set 2021/22	To be set 2022/23	
Road Safety: Implement infrastructure schemes on identified high risk routes to improve road safety	(6 schemes (subject to funding))	To be set 2020/21 when funding confirmed	To be set 2021/22	To be set 2022/23	
Percentage of older people who are delayed from discharge when they are medically fit	New measure 2021/22	Establish baseline	To be set 2021/22	To be set 2022/23	There are no unnecessary delayed discharges from hospital
National outcome measure: Proportion of working age adults and older people receiving self-directed support	(100%)	100%	100%	100%	Adults are able to take control of the support they receive
National outcome measure: Proportion of working age adults and older people receiving direct payments	(≥34.3%)	≥34.3%	≥34.3%	≥34.3%	Adults who require support are able to live as independently as possible
Number of carers supported through short-term crisis intervention	(390)	390	390	390	Carers are supported when they most need it enabling them to carry on in their caring role
Number of people receiving support through 'STEPS to stay independent' and Homeworks	(3,300)	3,300	3,300	3,300	Adults can maintain their independence
Enhance the delivery of Technology Enabled Care Services (TECS) more rapidly and more widely across areas including falls; frailty; crisis response; medication management, to avoid hospital admissions or re-admissions	(8,500 people receiving TECS)	8,500 people receiving TECS	8,500 people receiving TECS	8,500 people receiving TECS	

Helping people help themselves – performance measures and targets

Performance measure	2020/21 Outturn (Target)	2021/22 Target	2022/23 Target	2023/24 Target	2020 - 2024 Outcome Summary
Building upon existing joint and partnership working and in the context of the development of Integrated Care Systems (ICS) design, agree and implement: i - An integrated commissioning model. ii - An integrated provider model for Health and Social Care in East Sussex	New measure 2021/22	Service models developed and approved by the East Sussex Health and Social Care system and an implementation timetable with key milestones agreed	Service models implemented	No targets after 2022/23	Through joint and partnership working ensure all available resources are used to deliver maximum benefits to local people and achieve value for money
Number of providers registered with Support With Confidence	(10% increase on 2019/20 outturn)	10% increase on 2020/21 outturn	10% increase on 2021/22 outturn	10% increase on 2022/23 outturn	Increase the options for people who need support ensuring vulnerable people are given effective reliable support to help maintain their independence
The proportion of people who received short-term services during the year, where no further request was made for ongoing support	(>90.5%)	>90.5%	>90.5%	>90.5%	Provide effective early intervention to ensure people are given the support they need as quickly as possible, this will also reduce the need for more expensive intensive interventions at a later date ensuring the most effective use of resources
Through the Drug and Alcohol Funding streams, commission services that sustain the development of the recovery community in East Sussex	(Commission services)	To be set 2020/21	To be set 2021/22	To be set 2022/23	The rates of people entering recovery from drug and alcohol misuse are maximised and the stigma associated with misuse is reduced
Percentage of EHCP (Education, Health and Care Plans) annual review meetings where the child gave their view and/or participated	(85%)	85%	85%	85%	Children and young people with SEND participate in decisions to ensure that their needs are understood, and they are supported to achieve their potential

Helping people help themselves – performance measures and targets

Performance measure	2020/21 Outturn (Target)	2021/22 Target	2022/23 Target	2023/24 Target	2020 - 2024 Outcome Summary
The proportion of respondents to the feedback surveys who agree that things have changed for the better as a result of getting targeted support from the 0 – 19 Early Help Service	(80%)	85%	85%	85%	The services provided are making a difference to the lives of service users
Number of households eligible under the government's Troubled Families programme receiving a family support intervention	(345)	To be set June 2021 pending information from Government	To be set June 2021 pending information from Government	To be set June 2021 pending information from Government	Families supported by family keywork achieve their goals and the Council is able to maximise payment by results claims
Number of new service user interventions started through One You East Sussex as part of the Integrated Lifestyle Service	7,000	7,000	To be confirmed following PH Review consultation	To be confirmed following PH Review consultation	Support people (particularly those with multiple lifestyle risk factors such as smoking, excessive alcohol consumption, poor diet and low physical activity) to make changes to improve health outcomes and reduce their risk of developing conditions such as diabetes, cancer and heart disease
Improved targeting of NHS Health Checks	New measure 2021/22	100% of GP practices recommence delivery of NHS Health Check service including targeted service	45% uptake rate by eligible patients (baseline 38.4%)	50% uptake rate by eligible patients	People understand their future risk of developing vascular disease and make changes to their lifestyle, or receive additional clinical advice and support to reduce their risk

Making best use of resources in the short and long term – performance measures and targets²⁶

Performance measure	2020/21 Outturn (Target)	2021/22 Target	2022/23 Target	2023/24 Target	2020 - 2024 Outcome Summary
Number of working days lost per FTE (Full Time Equivalent) employee due to sickness absence in non-school services	(9.24)	9.24	9.10	9.10	To maximise the use of resources and improve staff and customer wellbeing
Deliver the Property Asset Investment Strategy	(Outline business cases brought forward against at least 2 priority projects)	Outline Business cases brought forward against at least 2 priority projects	Delivery of one strategic disposal/development	To be set 2022/23	Our Property Asset Investment Strategy will explore income generation from property, optimise capital receipts and promote economic growth across the county
Cost of occupancy of corporate buildings per sq. metre	(2% reduction on 2019/20 revised cost base)	2% reduction on 2020/21	1% reduction on 2021/22	5% reduction on 2022/23	The net occupancy cost per square metre of corporate buildings is reduced per annum. Thus reducing operating costs to the Council.-This will be done through work to update the corporate approach to new ways of working and utilising space in a more efficient manner.
Reduce the amount of CO2 arising from County Council operations	(13% reduction on 2019/20)	13% reduction on 2020/21	13% reduction on 2021/22	13% reduction on 2022/23	A reduction in the amount of CO2 arising from Council operations is recorded on an annual basis, thus reducing the cost of energy to the Council and shrinking the carbon footprint

State of the County data

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We review a wide range of data to help us understand the context for our plans and the impact we are having through our work and in partnership. We publish this data each year in State of the County - Focus on East Sussex, when we start the planning process that leads to this Council Plan. A selection of this data is listed below. Unless otherwise stated the data refers to 2019/20. Where possible official national statistics are used for comparison with the England average (figures in brackets).

DSEG	Percentage of working age residents (16-64 year olds) with a level 4 qualification or above (includes degrees, HNC, HND and others)	35.6% (40.0%) Calendar Year 2019	KVPS	Rate per 10,000 (aged 0 –17 population) of Looked After Children	56 (67)
DSEG	Percentage of working age residents (16-64 year olds) with no qualifications or qualified only to NVQ1	19.2% (17.6%) Calendar Year 2019	KVPS	Rate per 10,000 (aged 0-17 population) of children with a Child Protection Plan	50.4 (42.8)
DSEG	Annual gross full time earnings, median average (residence based)	£30,116 (£31,766)	KVPS	Percentage of children who ceased to be looked after adopted during the year ending 31 March	16% (12%)
DSEG	Percentage of working age population (16-64 year olds) in employment	80.1% (76.2%)	KVPS	Proportion of people who use Adult Social Care services who feel safe	70.9% (70.2%)
DSEG	People claiming unemployment related benefits (alternative claimant count), percentage of population 16-64 years old	3.0% (3.2%)	KVPS	Percentage of people (65 and over) who were still at home 91 days after discharge from hospital	92.8% (82.4%)
DSEG	New business registration rate per 10,000 people over 16	55.0 (76.9)	KVPS	Suicide rate per 100,000 of population three year average	13.5 (10.1) 2017-19
DSEG	New houses built, total completed / total affordable	1,852 / 468	HPHT	Percentage of children aged 4-5 years with excess weight (overweight or obese), by postcode of child	23.0% (23.0%)
DSEG	Percentage of children achieving a good level of development in all areas of learning ('expected' or 'exceeded' in the three prime areas of learning and within literacy and numeracy) in the Early Years Foundation Stage (EYFSP)	76.0% (71.8%)*	HPHT	Percentage of children aged 10-11 years with excess weight (overweight or obese) by postcode of child	32.0% (35.2%)
DSEG	Percentage of pupils reaching the expected standard at key stage 2 in reading, writing and mathematics	62% (65%)*	HPHT	Long-term support needs of younger adults (aged 18-64) met by admission to residential and nursing care homes, per 100,000 population per year	12.4 (14.6)
DSEG	Average Attainment 8 score per pupil state funded secondary schools	45.3 (46.8)*	HPHT	Long-term support needs of older adults (aged 65 and over) met by admission to residential and nursing care homes, per 100,000 population per year	485.5 (584.0)
DSEG	Average Progress 8 score for state funded secondary schools	-0.06 (-0.03)*	HPHT	Proportion of older people aged 65 and over who received reablement services following discharge from hospital	2.9% (2.8%)
DSEG	Percentage of pupils who achieved a 9-5 pass in English and maths GCSEs	41.7% (43.4%)*	HPHT	The outcome of short-term services: sequel to service: proportion of people who received short-term services during the year, where no further request was made for ongoing support or support of a lower level	93.3% (79.5%)
DSEG	Average Attainment 8 score per pupil for Looked After Children	14.9 (19.1)*	HPHT	Proportion of people who use Adult Social Care services who find it easy to find information about services	75.7% (68.4%)
DSEG	Average point score (APS) per entry for level 3 exams including A levels (16-18 year olds)	30.98 (32.23)*	HPHT	Social Isolation: percentage of Adult Social Care users who have as much social contact as they would like	52.4% (45.9%)
DSEG	Attainment of A level students (age 16-18) average point score (APS) per entry, best 3	30.00 (32.89)*	HPHT	Number of people killed or seriously injured on the roads	410 Calendar Year 2020
DSEG	Attainment of A level students (age 16-18) % achieving grades AAB or better at A level, of which at least two are in facilitating subjects	9.6% (14.1%)*			

*This data is for the academic year 2018/19 and has not been updated as exams were suspended in 2020

Figures in red to be updated when data available